

GEPL/Power/2016-17/284

16th May, 2016

Circular

Subject: Formation of IGRC (Internal Grievance Redressal Cell) for Gigaplex SEZ, Airoli

Greetings!!!

Gigaplex Electricity Distribution Licensee Division of Gigaplex Estate Private Limited has formed an IGRC (Internal Grievance Redressal Cell) for redressing consumer's grievances if any. This IGRC cell has been formed as per Electricity Act 2003.

The detailed procedure is as follows:

- a) Submission of Form A (Attached with this Circular)
- b) The hearing will be conducted at Distribution Licensee Office, Gigaplex SEZ, on consecutive Friday 1100 hrs with the client's representatives (Max 2 persons, communication for date will be sent to client through mail).
- c) Post hearing, IGRC order will be issued to client.

The members for IGRC are as follows:

1. Sanket Kalbere (Assistant Manager)
2. Sanjay Koti (Assistant Manager)

Assuring you the best services.

For Gigaplex Electricity Distribution Licensee
Division of Gigaplex Estate Private Limited



Authorized Signatory
(Suhas Ambade, Associate Vice President)